# **MAINTENANCE - OUTDOOR**

## Fiberglass Reinforced Polyester

Our core material is fiberglass reinforced polyester with a gelcoated surface, available in any colour from the RAL-scale. This material results in maintenance-free and strong products combined with low weight. Since the products are inked and gelcoated, the color fastness is extremely high. Cleaning the product is easy and has a small environmental impact. Simply clean the product with a regular sponge, hot water and soft soap. To regain extra shine, regular boat wax can also be used.

### Warm Galvanized & Stainless Steel

All our fasteners are made of warm galvanized steel or stainless steel. Also, some products like bikestand, are made entirely from these materials. Galvanized products don't require maintenance, but cleaning is recommended. Please note that galvanized steel in outdoor environments can produce white rust. This will automatically dissapear over time.

### Powder Coated Steel

All poweder coated steel have been pre-treated by warm galvanization, sweep blasting and primer prior to coating. This creates a very strong adhesion over time. Under normal circumstances, these products require no maintenance except for regular cleaning.

#### Wood

We recommend performing maintenance once per year using Osmo 420 UV protecting oil on all wooden products. For further maintenance information on specific products, please contact Formenta Customer Service.

## PRODUCT LIABILITY INSURANCE

Our Product Liability Insurance covers third-party-damage if caused by defect product. The insurance does not apply in case of improper installation of product(s).

### **CLAIMS**

In order to handle claims efficiently, we require photo documentation of concerned parts as well as invoice or receipt to be e-mailed to info@formenta.se. Once received, we can analyse the details of the claim and get back to you as soon as possible with a solution. In some cases, we might require the damaged part(s) for further analysis. In cases where damage or injury is caused by the product, claimants should notify the incident to their insurance company.